



Changing *lives* & our community



FAM is an inter-faith charitable non-profit alliance that served 30,187 people last year. Our proven success model focuses on root cause issues to deliver long-term results that change lives and our community for the better.

94%

of our clients are housed

1,832

seniors received hunger & housing aid

121%

increase in households FAM served food to in 2022



Our Success Model



Assess

Meet and collaborate with clients to understand their needs and communicate the available solutions to them.

Assist

Help clients navigate the solutions within FAM and also with private and public partners.

Advise

Continue to support clients with life and financial skills counseling aimed at developing their independence.

Achieve

Having transitioned from crisis and instability to confidence and security, clients regain the independence that they've been working towards.



Delivering *hope*
& stability for
thousands

12,769

Hours spent by FAM case managers to help clients become independent

FAM Success Stories

Whole Person Approach — Rachel's New Path

After experiencing several serious events, Rachel came to FAM in search of safe shelter and qualified for residency in our Gilchrist House for women. During her stay, FAM provided aid, shelter, job coaching, financial counseling, and case management to help her build her independence plan.

Rachel excelled in the 90-day program and has successfully graduated to permanent housing. Pegah, her FAM case manager, says,

“ I am so proud of Rachel. Not only did she secure a one-bedroom apartment, she also started her own cleaning and food delivery service to support herself.

Rachel is an excellent example of how FAM's 'whole-person' approach supports long-term success.



Homeward Bound Program — Ryan Reunited



An Orange County Sheriff arrived at one of FAM's San Clemente locations assisting Ryan, a disabled man in a wheelchair who could not speak and who was living on the street.

Ryan wanted to go home to Vancouver, Canada, so FAM Case Manager Troy verified the situation and worked with Ryan to build a plan.

After counseling Ryan's brother in Vancouver to ensure he was ready to receive Ryan, Troy put the plan into action.

“ I arranged for Ryan to stay in a local motel, receive meals, and to have transportation to the airport. I then followed up with his brother to ensure Ryan was getting the aid he needed. He is safe and working on a better life.

Investing in Independence

Donor investments in FAM enable us to bring our proven success model to more people every year, making our communities stronger. We're proud to share our financial information so our donors and community partners understand our program investments.

Investments in programs that build self-reliance

90% Grants & Programs

Includes funding for food, housing, clothing, rental assistance, navigation, coaching & mentoring

5% Fundraising

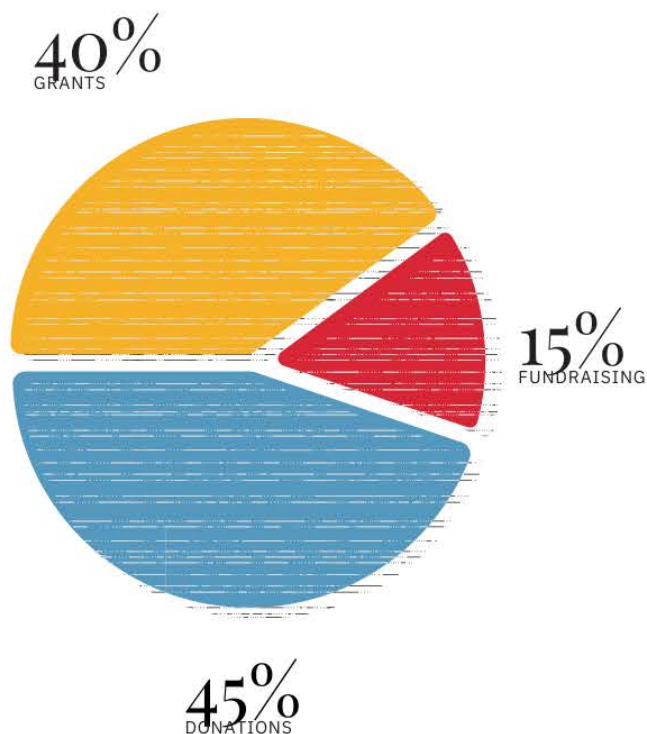
Includes the costs associated with raising capital to support our mission

5% Administration

All costs for finance, IT, & administration

\$12.4 million
FUNDING

\$12.7 million
PROGRAMS & EXPENSES



Housing

FAM navigates clients through a range of housing support options while addressing the root causes that keep people in crisis. Our case managers work with each client to build a plan for a permanent housing solution.



Intake Assessment

Coordinated entry intake assessments for county-wide homeless assistance programs.

Client choice vouchers

Housing choice vouchers for very low-income families to choose safe, decent, and affordable privately-owned rental housing.

Emergency shelter

FAMily House for parents and their children, & pregnant women.

Rental assistance

Navigation to available vouchers for very low-income families, people who are currently at-risk of becoming unhoused or a victim of domestic violence. Rental assistance may also be Funds paid directly to the landlord or other accommodation.

Emergency housing

Vouchers for people who were or are currently at-risk of becoming unhoused or a victim of domestic violence.

Permanent supportive housing

Provides rental assistance to low income or previously chronically unhoused people with specific disabilities.

Homeward Bound Program

Program to reunite clients with supportive family & friends.

Transitional shelter

Gilchrist House for women & mothers with children.

+1,600

Women and children sheltered & counseled into permanent housing since inception



Wellness

FAM takes a ‘whole-person’ approach to wellness—a journey that starts with a full stomach. We provide healthy and fresh food options for families, seniors, and children, as well as hygiene and baby care items.

Nutritious food

Our housed clients receive fresh fruit, fresh vegetables, bread, shelf-stable items, dairy, eggs, refrigerated deli items & frozen protein.

Blessing bags

For our unhoused clients we provide non-perish- able food, drinks & hygiene items.

Senior Day Food Program

The last Monday of every month from 1 PM – 2:30 PM FAM distributes senior-specific food & supplies.

USDA food distribution

Our Second Saturday program distributes USDA food (and many other items) on the second Saturday of each month.

Holiday programs

We provide seasonal holiday programs around Easter, Thanksgiving, & Christmas.

Personal care & hygiene

FAM provides baby diapers, wipes, and formula, hygiene items, kitchen supplies, & pet food when available.

Eighteen-wheel wonder

FAM delivers the equivalent of a semi-trailer of food to clients every 2.5 days





Support

FAM provides clients with comprehensive support services that promote their long-term success.

Case management & coaching

FAM's case manager team engages with clients to assist and navigate them through private and public options for aid, employment and housing to help maximize income and minimize expenses.

Job search coaching

FAM's case managers work with clients to improve employment outcomes.

Financial assistance

After verifying need, financial assistance may be available for rent, motel, utilities, medical expenses, bus passes, gas vouchers, and car repairs (paid directly to the provider).

Budget & credit coaching

FAM case managers verify income and expenses and then help clients build a self-reliance plan. This may include low-cost provider alternatives, credit counseling & scholarship providers.

Health & Human Services

Addiction and mental health counseling are important resources on the road to recovery. While FAM doesn't directly provide these services, we assist our clients with finding and entering appropriate treatment programs.

Tax preparation assistance

In partnership with United Way, FAM offers free income tax preparation assistance.

Other supportive services

Additional services including faith counseling, group prayer and study, as well as parenting and relationship counseling are provided by FAM or its partners.

3,900 Families received rental assistance to avoid eviction in 2022



Get Involved & Get Help

To learn how you can help FAM's mission to end food and shelter insecurity in our community—or to become a FAM client—scan the related QR codes below (or navigate to the provided web links).

Volunteer

FAM volunteers see firsthand the incredible impact they have on the lives of clients. Learn more about how you can make our community better—and share a lot of fun and love while you're at it!



www.LoveFAM.org/volunteer

Donate

Join our mission to assist people in need with food, shelter, & personalized coaching on their journey to independence. Make a donation today or work with us to create your legacy gift.



www.LoveFAM.org/donate-today

Participate

Experience the big heart of our community through our regularly held events. Join one of our many events to help FAM complete its mission to end food and shelter insecurity.



www.LoveFAM.org/events

Get Help

If you or your family members need help, we're here to assist you immediately and provide ongoing financial, wellness and other support on your journey to independent living.



www.LoveFAM.org/get-help